

Technician Qualifications & Expectations

About

Continental Auto is an established independent automotive repair shop specializing exclusively in Audi, Volkswagen, and Porsche vehicles.

When bringing a technician onto our team, we look for individuals who combine strong technical knowledge with sound diagnostic ability, attention to detail, and pride in their workmanship. Our technicians are expected to understand the vehicles they work on, approach repairs methodically, and take the time to diagnose concerns properly rather than simply replacing parts.

The ideal technician is experienced, dependable, comfortable working independently, and committed to doing quality work the right way the first time.

Experience & Technical Qualifications

A strong candidate will have:

- 5+ years of professional automotive repair experience
- Extensive hands-on experience with Audi, Volkswagen, and Porsche vehicles
- A strong understanding of European automotive systems and technology
- Proven diagnostic and troubleshooting abilities
- The ability to accurately diagnose mechanical, electrical, and drivability concerns
- Experience performing both routine maintenance and major mechanical repairs
- Experience with engines, transmissions, suspension, steering, braking, and related systems
- The ability to work efficiently while maintaining a high standard of workmanship
- Familiarity with modern automotive diagnostic equipment and manufacturer-level diagnostic software
- The ability to properly document diagnostic findings and completed repairs
- A commitment to staying current with evolving vehicle technology, diagnostic procedures, and repair methods

Diagnostic Ability

Diagnostic ability is an important part of what we look for in a technician.

We value technicians who can understand how a vehicle's systems work together, interpret diagnostic information, test before replacing components, and identify the root cause of a concern.

Experience with complex European electrical systems, drivability concerns, networked vehicle systems, and manufacturer-level diagnostic equipment is considered a strong asset.

Workmanship & Professional Standards

Technical ability is only part of the job. We look for technicians who:

- Take pride in the quality of their work
- Pay close attention to detail
- Follow proper diagnostic and repair procedures
- Complete repairs thoroughly and correctly
- Perform their own quality-control checks
- Keep their work area clean and organized
- Treat customer vehicles with care and respect
- Communicate professionally with management and other technicians
- Are dependable, accountable, and able to work as part of a professional team
- Understand the importance of doing the job right rather than simply getting the job done

Tools & Equipment

Technicians should have their own quality hand tools appropriate for professional automotive repair.

Experience using advanced diagnostic equipment, manufacturer-level software, scopes, scan tools, and other modern diagnostic technology is highly valued.

Additional Experience We Value

While not necessarily required, the following are strong assets:

- Extensive Audi, Volkswagen, or Porsche specialization
- Manufacturer-level diagnostic experience
- Advanced European electrical diagnostics
- Complex drivability diagnostics
- Experience with performance vehicles
- Experience with newer and more technologically advanced European vehicles
- Experience interpreting wiring diagrams and technical information
- Strong mechanical and electrical troubleshooting skills

Basic Requirements

- Minimum 5 years of professional automotive technician experience
- Strong working knowledge of Audi, Volkswagen, and Porsche vehicles
- Strong diagnostic and troubleshooting skills
- Ability to work independently
- High attention to detail
- Professional attitude and dependable work ethic
- Valid driver's license
- Own quality hand tools

What We Value at Continental Auto

We are not simply looking for someone who knows how to replace parts. We value technicians who understand the vehicles they are working on, know how to diagnose problems properly, and take pride in finding the correct repair.

As an independent European specialty shop, we place a high value on technical knowledge, diagnostic ability, efficiency, communication, and quality workmanship.

The right technician for Continental Auto is someone who enjoys working on Audi, Volkswagen, and Porsche vehicles and takes satisfaction in solving difficult problems and delivering repairs they can stand behind.